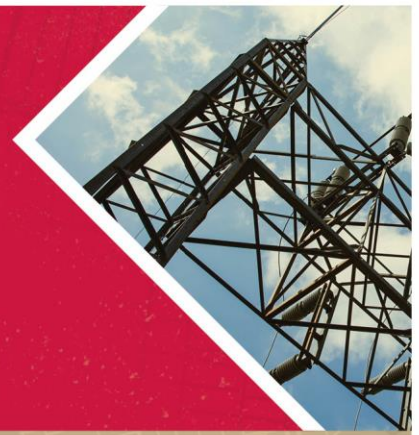


# LEADERSHIP SKILLS FOR CREW LEADERS

*Leadership Skills for the Crew Leader* will provide crew leaders and supervisors the skills, knowledge and experiences to help create an environment dedicated to meeting the expectations of your role, while helping others feel engaged, respected, valued and successful.



## COURSE OUTLINE

- Review the *Six Leadership Guiding Principles* associated with being an effective Crew Leader.
- Develop strategies for overcoming role challenges.
- Identify leadership strengths, growth opportunities and strategies for improvement.
- Explore how to effectively and efficiently assign work using the *Getting the Work Done Model™* to ensure assignments are completed safely and meet expectations.
- Use the WINS™ approach to encourage and motivate Crew Members to do their best work.
- Demonstrate how the concept of RESPECT will help you project a respectful and credible image, as well as create an environment of inclusion, teamwork and collaboration.
- Identify your communication style preference(s), its strengths, impacts on others and adapting strategies to meet other's style needs.
- Identify listening strengths, personal challenges and strategies for becoming a more engaged listener.
- Develop a *Personal Commitment Statement* for applying the *Six Crew Leadership Guiding Principles* back at work.

## PREREQUISITES

None

## CANCELLATION POLICY

If a course is cancelled by Electricities, all registrants will be notified with a full registration fee refund.

**Participant Cancellation and No Shows:** A non-refundable registration fee will be charged for cancellations after the **registration deadline of August 10, 2021.**

## COURSE DATES

**August 24 - 25, 2021**

## PRICE

**Members:** \$499

**Associate Members:** \$799

**Non-Members:** \$1349

*Price includes workbook, snacks and lunch on Tuesday and Wednesday. Class Size is limited to 18*

## TIMES

Tuesday: 9:00 a.m.– 5:00 p.m.

Wednesday: 8:00 a.m.– 4:00 p.m.

## LOCATION

**Electricities**

1427 Meadow Wood Blvd.

Raleigh, NC 27604

## REGISTRATION DEADLINE

**August 10, 2021**

## HOTEL

Hampton Inn

3621 Spring Forest Road

Raleigh, NC 27616